

West Wales Properties Call Usage Report

Date: 2026-09-06 Timezone: Europe/London

Handled Calls

2

Answer Rate

66.7%

Inbound Taken

2

Outbound Made

0

Missed Calls

1

Internal Calls

0

Talk Time

00:00:13

Agent Performance

Ext	Name	Inbound Taken	Outbound Made	Internal	Total Calls	Talk Time	Avg Call
2175	Peter Kirkpatrick	1	0	0	1	00:00:02	00:00:02
2814	Emma Lovatt	1	0	0	1	00:00:11	00:00:11